



Email: hvacwarranty@ferguson.com

Branch Location number:

PTAC Warranty Claim Form Only

Information required in sections 1 through 8 must be filled out **completely and accurately**
Incomplete forms will be returned and not processed

1	Ferguson Acct#	Replacement Invoice #	Ferguson PO#
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2	Month	Day	Year
Orig Install Date			
Date of Repair			

4	Model Number
Unit Serial Number	
Cust Ref #	

3	Contractor Name
Address	
City	St Zip
Phone number	
5	Job Name/Owner
Address / Unit #	
City	St zip
Phone number	

6	Claim Type (check applicable)	
Parts claim	<input type="checkbox"/>	Unit Replacement <input type="checkbox"/>
Ferguson TSA :		TSA Approval #
TSA notes/Special Concessions:		
Unit Replacement (TSA Approval only)		
Replacement Model Number		Serial Number
Reason for replacement		

Parts claim			
7	Failed Part #	Failed Part Serial	
Replacement Part #		Replacement Part Serial	
Reason for Failure			

8	Failed Part #	Failed Part Serial	
Replacement Part #		Replacement Part Serial	
Reason for Failure			

Warranty Information (please refer to the unit warranty document for further information)	
Base warranty - 5 year parts	
Commerical - 1 year parts	